

**The Mediation Project**  
**Norfolk County Probate and Family Court**  
**Participant Evaluation**

Name of Mediator(s) \_\_\_\_\_

1. How did you hear about this mediation program (circle all that apply)?
  - a. Recommended by a judge
  - b. Recommended by court personnel
  - c. Referred by family or friend
  - d. Internet
  - e. Other \_\_\_\_\_
  
2. Was mediation clearly explained prior to the session? Yes or No (circle one)
  
3. Did you find the introductory mediation session useful? Yes or No (circle one)
  
4. If mediation WAS useful, please indicate why (circle all that apply):
  - a. Settled/improved one or more of the issues
  - b. Improved communication
  - c. Reduced conflict between two or more parties
  - d. Reduced court involvement
  - e. Helped improve our skills to resolve the issues ourselves
  - f. Other \_\_\_\_\_
  
5. If the mediation was NOT useful, please indicate why (circle all that apply):
  - a. Problems too severe
  - b. Not everyone willing to try
  - c. Increased anger
  - d. Didn't like the mediator
  - e. Not enough time to make a difference
  - f. Other \_\_\_\_\_

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6. Did the mediator(s)

- a. Remain neutral and impartial? Yes or No (circle one)
- b. Allow you to talk about your issues and needs? Yes or No (circle one)
- c. Help identify and clarify relevant issues? Yes or No (circle one)
- d. Treat you with respect? Yes or No (circle one)

7. Will you continue with mediation? (circle one)

Yes    No    Maybe    No, because the issues have been resolved

8. Would you recommend this mediation program to others? Yes or No (circle one)

9. Do you have any other comments about the mediator(s) or the program?

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Name (optional) \_\_\_\_\_