

JUVENILE COURT
List of Approved Programs for Alternative Dispute Resolution Services
2022-2024

Overview of Services: The Juvenile Court Department has **15** approved programs offering free mediation services for Care and Protection, Child Requiring Assistance (CRA), Delinquency, Guardianship and Harassment Prevention Orders cases. In addition, Permanency Mediation services are available in some counties.

BARNSTABLE COUNTY:

-Greater Brockton Center for Dispute Resolution

Ron K. Fredey, Program Coordinator
Brockton Trial Court - George Covett Courthouse
215 Main Street, Suite 207
Brockton, MA 02301
Mailing Address: P.O. Box 842, South Easton, MA 02375
Phone: (508) 897-2868
Email: rfredey@gmail.com or mediators@gbcdr.org
Website: www.gbcdr.org
Roster: 26 Neutrals
Services: Mediation of Child Requiring Assistance and delinquency cases for the Town of Plymouth Division

-Martha's Vineyard Mediation Program

Sara Barnes, Executive Director
15 Merchant's Court #5
Vineyard Haven, MA 02568
Phone: (508) 693-2999
Email: info@mvmmediation.org
Roster: 3 Neutrals
Services: Permanency Mediation

-Mediation Works, Incorporated

Charles Doran, Executive Director
10 Liberty Square, Fourth Floor
Boston, MA 02109-1632
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 31 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation of Child Requiring Assistance cases.

-Plummer Youth Promise – Permanency Mediation Services

Nicole McLaughlin, Executive Director
37 Winter Island Road
Salem, MA 01970
Phone: 781-433-0313
Fax: 781-433-0327
Contact Person: Julia A. B. Pearson
Email: jpearson@plummeryouthpromise.org
Website: www.plummeryouthpromise.org/our-programs/permanency-mediation-services
Roster: 32 Neutrals
Languages: Spanish
Services: Permanency Mediation

BERKSHIRE COUNTY:

-Berkshire County Regional Housing Authority

Brad Gordon, Executive Director
1 Fenn Street, Fourth Floor
Pittsfield, MA 01201
Phone: (413) 443-7138 - Ext. 216
Fax (413) 443-8137
Email: Bradg@bcrha.com
Website: www.bcrha.com
Roster: 32 Neutrals
Services: Mediation of Child Requiring Assistance cases

-Plummer Youth Promise – Permanency Mediation Services

Julia Pearson, Program Director
Nicole McLaughlin, Executive Director
37 Winter Island Road
Salem, MA 01970
Phone: 781-433-0313
Fax: 781-433-0327
Contact Person: Julia A. B. Pearson
Email: jpearson@plummeryouthpromise.org
Website: www.plummeryouthpromise.org/our-programs/permanency-mediation-services
Roster: 32 Neutrals
Languages: Spanish
Services: Permanency Mediation

BRISTOL COUNTY:

-Martha's Vineyard Mediation Program

Sara Barnes, Executive Director
15 Merchant's Court #5
Vineyard Haven, MA 02568
Phone: (508) 693-2999
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Roster: 3 Neutrals
Services: Permanency Mediation

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Fax: 781-433-0327
Contact Person: Julia A. B. Pearson
Email: jpearson@plummeryouthpromise.org
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Roster: 32 Neutrals
Languages: Spanish
Services: Permanency Mediation

ESSEX COUNTY:

-North Shore Community Mediation, Inc.

Hannah Bowen, Executive Director
100 Cummings Center, Suite 307-J
Beverly, MA 01915
Phone: (978) 232-1212
Email: info@nsmediation.org
Website: www.nsmediation.org
Roster: 50 Neutrals
Languages: Spanish
Services: Mediation of Child Requiring Assistance, Harassment Prevention Orders, Permanency Mediation, Care and Protection, Guardianship, Equity and Delinquency cases.

-Plummer Youth Promise – Permanency Mediation Services

Nicole McLaughlin, Executive Director
37 Winter Island Road
Salem, MA 01970
Phone: 781-433-0313
Fax: 781-433-0327
Contact Person: Julia A. B. Pearson
Email: jpearson@plummeryouthpromise.org
Website: www.plummeryouthpromise.org/our-programs/permanency-mediation-services
Roster: 32 Neutrals
Languages: Spanish
Services: Permanency Mediation

FRANKLIN/HAMPSHIRE COUNTY:

-Collaborative Resolutions Group, Inc.

Debbie Lynangale, Gloria A. Santa Anna, Co-Executive Directors
121 Montague Rd.
Wendell, MA 01379
Phone: (413) 774-7469
Fax: (413) 475-7088
Email: info@crg-collab.org
Website: www.collaborativeresolutionsgroup.org
Roster: 24 Neutrals
Languages: Spanish
Services: Mediation
Services: Mediation of Care and Protection, Child Requiring Assistance and Delinquency cases

-Plummer Youth Promise – Permanency Mediation Services

Nicole McLaughlin, Executive Director
37 Winter Island Road
Salem, MA 01970
Phone: 781-433-0313
Fax: 781-433-0327
Contact Person: Julia A. B. Pearson
Email: jpearson@plummeryouthpromise.org
Website: www.plummeryouthpromise.org/our-programs/permanency-mediation-services
Roster: 32 Neutrals
Languages: Spanish
Services: Permanency Mediation

-Quabbin Mediation Services

Sharon Tracy, Executive Director
13 South Main Street
Orange, MA 01364
Phone: (978) 544-6142
Fax: (978) 544-2165
Email: info@quabbinmediation.org
Website: www.quabbinmediation.org
Roster: 49 Neutrals
Languages: Spanish, Khmer and American Sign Language
Services: Mediation of Child Requiring Assistance and Delinquency cases.

HAMPDEN COUNTY:

-Center for Human Development, Inc., Family and Youth Mediation Program

Rhonda Young, Program Director
246 Park Street
West Springfield, MA 01089
Phone: (413) 781-6556
Fax: (413) 781-6523
Email: ryoung@chd.org
Website: www.chd.org
Roster: 13 Neutrals
Services: Mediation of Child Requiring Assistance cases

-Plummer Youth Promise – Permanency Mediation Services

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37 Winter Island Road
Salem, MA 01970
Phone: 781-433-0313
Fax: 781-433-0327
Contact Person: Julia A. B. Pearson
Email: jpearson@plummeryouthpromise.org
Website: www.plummeryouthpromise.org/our-programs/permanency-mediation-services
Roster: 32 Neutrals
Languages: Spanish
Services: Permanency Mediation

MIDDLESEX COUNTY:

-Community Dispute Settlement Center

Gail S. Packer MSW, Executive Director

60 Gore Street, Suite 202

Cambridge, MA 02141

Phone: (617) 876-5376

Fax: (617) 876-6663

Email: gspacker@communitydispute.org

Website: www.communitydispute.org

Roster: 71 Neutrals

Languages: Spanish

Mediation of Child Requiring Assistance, Care and Protection, and Harassment Prevention Order cases

-Harvard Mediation Program

Maureen Griffin, Program Manager

Harvard Law School, Pound Hall - 521

1563 Massachusetts Avenue

Cambridge, MA 02138

Phone: (617) 495 -1854

Email: mgriffin@law.harvard.edu

Roster: 58 Neutrals

Languages: Spanish, Portuguese (Language abilities change annually)

Services: Mediation of Child Requiring Assistance, Delinquency and Harassment Prevention Order cases.

-MetroWest Mediation Services, Inc.

Seth Izen, Executive Director

220 North Main St., Suite 106

Natick, MA 01760

Phone: (508) 872-9495

Fax: (508) 872-9764

Email: info@metrowestmediationservices.org, seth@metrowestmediation.org

Website: www.metrowestmediationservices.org

Roster: 45 Neutrals

Services: Mediation of Care and Protection, Child Requiring Assistance, Harassment Prevention Order and Delinquency cases.

-Metropolitan Mediation Services

Antonio Castro Aranda, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
Fax: (800) 886-0620
Email: antonio.castro@metromediation.org
Website: www.metromediation.org
Roster: 33 Neutrals
Services: Mediation of Child Requiring Assistance and Delinquency cases.

-Middlesex Community College Law Center

Ursula Furi-Perry, Director
Middlesex Community College
33 Kearney Square, Derby 200
Lowell, MA 01852
Phone: (978) 656-3342
Fax: (978) 441-1749
Email: furiperryo@middlesex.mass.edu
Roster: 28 Neutrals
Languages: Khmer, Spanish, French, Greek and ASL
Mediation of Child Requiring Assistance, Care and Protection, Delinquency and Harassment Prevention Order cases

-Plummer Youth Promise – Permanency Mediation Services

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Salem, MA 01970
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Roster: 32 Neutrals
Languages: Spanish
Services: Permanency Mediation

NORFOLK COUNTY:

-Harvard Mediation Program

Maureen Griffin, Program Manager
Harvard Law School, Pound Hall - 521
1563 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495 -1854
Email: mgriffin@law.harvard.edu
Roster: 58 Neutrals
Languages: Spanish, Portuguese (Language abilities change annually)
Services: Mediation of Child Requiring Assistance, Delinquency and Harassment
Prevention Order cases.

-Mediation Works, Incorporated

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10 Liberty Square, Fourth Floor
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Phone: (617) 973-9739
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Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 31 Neutrals
Languages: French, Spanish and Hebrew
Services: Mediation of Child Requiring Assistance cases.

-Metropolitan Mediation Services

Antonio Castro Aranda, Director
40 Webster Place
Brookline, MA 02445-7937
Phone: (617) 241-0300
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Email: antonio.castro@metromediation.org
Website: www.metromediation.org
Roster: 33 Neutrals
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PLYMOUTH COUNTY:

-Greater Brockton Center for Dispute Resolution

Ron K. Fredey, Program Coordinator
Brockton Trial Court - George Covett Courthouse
215 Main Street, Suite 207
Brockton, MA 02301
Mailing Address: P.O. Box 842, South Easton, MA 02375
Phone: (508) 897-2868
Email: rfredey@gmail.com or mediators@gbcdr.org
Website: www.gbcdr.org
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Roster: 32 Neutrals
Languages: Spanish
Services: Permanency Mediation

SUFFOLK COUNTY:

-Harvard Mediation Program

Maureen Griffin, Program Manager
Harvard Law School, Pound Hall - 521
1563 Massachusetts Avenue
Cambridge, MA 02138
Phone: (617) 495 -1854
Email: mgriffin@law.harvard.edu
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Roster: 32 Neutrals
Languages: Spanish
Services: Permanency Mediation

WORCESTER COUNTY:

- Family Mediation Services of Central Massachusetts

Sabrina Allfrey, Mediation Program Director

210 Lincoln Street

Worcester, MA 01605

Phone: (508) 796-1971

Email: sallfrey@fscm.org

Website: www.fscm.org/mediation

Neutrals: 27 Neutrals

Services: Permanency Mediation, Harassment Prevention Order cases

-Plummer Youth Promise – Permanency Mediation Services

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Salem, MA 01970

Phone: 781-433-0313

Fax: 781-433-0327

Contact Person: Julia A. B. Pearson

Email: jpearson@plummeryouthpromise.org

Website: www.plummeryouthpromise.org/our-programs/permanency-mediation-services

Roster: 32 Neutrals

Languages: Spanish

Services: Permanency Mediation