

Day 4                      Monday,                      September 18, 2023

9:00 AM to 3:00 PM

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*Trainers / Coaches:*     Josh Hoch, Nnena Odim, Timothy Linnehan

*Guest:*                      Catarina Andrade, Chief Housing Specialist, Metro South Division

*Coaches:*                      Diana Chiang, Alnoor Maherali, Carol Kamm

9:00     Welcome / Review of Mid-Training Evaluations

           Introductions

           Review of Mid Training Evaluations

           Ladder of Inference – DC

           The Art of Questions

           Mediation Skills Fishbowl: Positions to Interests to Options - DC

           Best Practice Tips - Mediation Stories

10:45    *Break*

           Role Play III

12:30    *Lunch*

           Debrief

           Power and Culture in Mediation

           Bias in Mediation

           Neutrality

           Expert Remarks

           Lessons Learned / BIN Review

3:00     End of Day 4