

Mediation Training Program

Welcome!



Welcome / Introduction of Trainers

- Timothy M. Linnehan, Esq.
 - ADR Coordinator for the Trial Court
 - Executive Office of the Trial Court
- Joseph Lepore, Asst. Chief Housing Specialist, Central Division
- Diana Chiang, Nnena Odim, and Josh Hoch



Coaches



Elise Ramos



Alnoor Maherali



Diana Chiang



Carol Kamm



Housekeeping

- Start at 9:00 AM, end at 3:00 PM
- Stay hydrated and comfortable
- Break at 10:45 AM
- Lunch at 12:30 PM
- BIN
- Training Manuals
- www.mwi.org/housing-resources



Day 5: Mediation Training

- Welcome and Introductions
- Mediation Video and Discussion
- Agreement Writing
- Role Play 4
- Live Mediation Demo
- Expert Talk – Joseph Lepore, Asst. Chief Housing Specialist, Central Division
- Class Photo



Help

- Text Josh at 857-719-6642
- Doomsday, 712-775-8962, Conference Code: 681708



Group Norms

- Confidentiality
- Nonjudgmental
- Participate
- Patience
- Try new (different) things
- Take risks
- Keep an open mind
- Learn from others
- Stay present
- Encourage others



Introductions

- Groups of 2
- Find out from your partner:
 - What is a great compliment they have received at work
 - or
 - anytime in life?



Mediation Video



Agreement Writing – Goals

- Review and confirm parties' understanding of solutions, exchanges, and agreements
- Memorialize the understanding between the parties
- Define with specificity the commitments of each party
- Create a durable agreement with commitments that are realistic and achievable
- Anticipate and address future contingencies
- Meet the interests of all parties
- Ensure the agreement is the product of informed decision making
- Confirm any next steps



Elements of an Effective Agreement

- Captures accurately the intentions of the parties
- Drafted in the parties' own words (but it needs to also work for the Court)
- Addresses the interests of all parties involved
- Addresses who is doing what, when, and how
- Legible – Can be typed during Remote Mediation
- Does not bind non-participating parties
- Know and explain who gets a copy of the written agreement



Agreement Writing

Mediation can result in:

- Parties reach agreement on all issues
- Parties reach partial agreement, with remaining issues to be addressed in another forum
- Parties do not reach agreement
- Parties coming back to mediation later



Agreement Writing – Challenges

What challenges have you had with agreement writing? How were the challenges overcome?

- Small groups
- 10 - 15 minutes
- 1 person to share tips with the large group



Agreement Writing – Best Practice

What tips do you have for your colleagues about best practice for agreement writing?

- Small groups
- 10 minutes
- 1 person to share tips with the large group



Role Play

11:00 AM to 12:30 PM

<https://www.mwi.org/wp-content/uploads/2023/09/Role-Play-4.pdf>



Role Play – Lessons Learned



Live Mediation Demo

- Mediator: Nnena
- Parties: Tim and Josh
- Facilitator: Diana



Remarks from the Expert

- Expert: Joseph Lepore, Asst. Chief Housing Specialist, Central Division



Class Photo

- Smile!



One More Day!

- Day 6 – September 22, 2023, from 9:00 AM to 3:00 PM
- Josh Hoch and Nnena Odim
- Elizabeth Delacruz, Chief Housing Specialist, Northeast Division

