

Day 1 Monday, May 6, 2024 9:00 AM to 6:00 PM

Trainers / Coaches: Chuck Doran, Diana Chiang, Clarice Parsons, Nnena Odim

9:00 Welcome / Introductions / Program Overview & Purposes / Working Online

Introduction of participants

Conflict and Conflict Styles (1-3)

Dispute Resolution Processes (1-5)

Mediation: goals and principles (1-8) / structure and stages (2-2)

10:30 *Break*

11:00 Co-Mediation simulation and discussion – **CD & CP co-med / DC + ER parties**

12:30 *Lunch*

1:30 The Mediator's Introduction (2-10): Review and practice of introductory remarks

Setting the Stage: Goals and skills of the initial joint session (2-12)

Goals & Skills of mediators' caucus (2-18)

On Role-Playing

3:30 *Break*

4:00 Role-play I and small groups discussions (*break as needed*)

Large group discussion and wrap up

6:00 End of Day 1



Day 2 Wednesday, May 8, 2024 9:00 AM to 6:00 PM

Trainers / Coaches: Chuck Doran, Diana Chiang, Clarice Parsons, Josh Hoch, Nnena Odim, Alnoor Maherali

9:00 Welcome

Negotiation Concepts and the Mediation Process (3-1)
Goals and skills of the early and later private sessions (2-20, 2-25)

10:30 *Break*

11:00 Role-play II and small group discussions

12:30 *Lunch*

1:30 Role-play III and small group discussions

Role-play Debrief

Notetaking (4-20)

3:30 *Break*

4:00 Interactive Listening Skills (4-1) / Asking Questions (4-2)

Wrap-up

6:00 End of Day 2



Day 3 Friday, May 10, 2024 9:00 AM to 6:00 PM

Trainers / Coaches: Chuck Doran, Diana Chiang, Clarice Parsons, Josh Hoch, Robin DiGiammarino, Alnoor Maherali, Vicky Bennet, Jim Duane, Peter Gorer, Mike Gildesgame, Carol Kamm, Daniele Ozeri, Li Morrison, John Loughnane, Aaron Arzu, Elise Ramos

9:00 Welcome / Q&A

 Mediation Skills Fishbowl: Positions to Interests to Options

10:30 *Break*

11:00 Mediator Introductions

11:10 Role Play IV (solo mediation) and small group discussions (*break as needed*)

12:30 *Lunch*

1:30 Role Play V (solo mediation) and small group discussions

 Debrief

 Solo and Co-mediation (4-24)

3:30 *Break*

4:00 Reaching Closure: Goals and skills of the final joint session (2-31)

 Bias and Mediation (5-7)

 Power and Mediation

5:40 Mid-Training Evaluations
6:00 End of Day 3



Day 4 Monday, May 13, 2024 9:00 AM to 6:00 PM

Trainers / Coaches: Chuck Doran, Diana Chiang, Clarice Parsons, Robin DiGiammarino, Alnoor Maherali, Vicky Bennet

- Define and collect difficult behaviors / make coord Host

9:00 Welcome

Mediation Demonstration and Discussions (*video*)

Agreement Writing (2-35)

10:30 *Break*

11:00 Role Play VI (*break as needed*)

12:30 *Lunch*

1:30 Role-play VII and small group discussions

3:30 *Break*

4:00 Dealing with Difficult Behaviors (4-15)

Next Steps (Part 1)

6:00 Wrap-up / End of Day 4



MWI

Mediation Training Program (online) | *May 2024 Forty-Hour Mediation Training*

Day 5

Wednesday, May 15, 2024

9:00 AM to 6:00 PM

Trainers / Coaches: Chuck Doran, Diana Chiang, Clarice Parsons, Alnoor Maherali, Vicky Bennet

- 9:00 Welcome / Agenda Review
- Confidentiality and Mediator Liability *(video)* (6-1)
- 10:30 *Break*
- 11:00 Ethical Duties (6-17) and Ethical Dilemmas in Mediation (6-28)
- 12:30 *Lunch*
- 1:30 Role-play VIII / small group discussions *(break as needed)*
- 3:30 *Break*
- 4:00 Court Program Orientation / What Mediators Need to Know / Q&A
- 6:00 Wrap-up / End of Day 5



Day 6 Friday, May 17, 2024 9:00 AM to 6:00 PM

Trainers / Coaches: Chuck Doran, Diana Chiang, Clarice Parsons, Nnena Odim

- 9:00 Welcome / Agenda Review

- Mediating Online via Zoom – Part 1

- 10:30 *Break*

- 11:00 Mediating Online via Zoom – Part 2

- 12:30 *Lunch*

- 1:30 Role-play IX / small group discussions (*break as needed*)

- 3:30 *Break*

- 4:00 Next steps (Part 2) / State of the field / BIN / Mediation resources (8-1)

- 4:45 Final evaluations / Closing

- 5:15 Virtual Reception

- 6:00 Conclusion