



Day 4      Monday,      May 13, 2024      9:00 AM to 6:00 PM

---

*Trainers / Coaches:*      Chuck Doran, Diana Chiang, Clarice Parsons, Robin DiGiammarino, Alnoor Maherali, Vicky Bennet

9:00      Welcome

            Mediation Demonstration and Discussions (*video*)

            Agreement Writing (2-35)

10:30      *Break*

11:00      Role Play VI (*break as needed*)

12:30      *Lunch*

1:30      Role-play VII and small group discussions

3:30      *Break*

4:00      Dealing with Difficult Behaviors (4-15)

            Next Steps (Part 1)

6:00      Wrap-up / End of Day 4