

Day 1	Monday,	May 6	, 2024		9:00 AM to 6:00 PM
Trainers / Coaci	<i>hes:</i> Chuc	k Doran, I	Diana Chia	ng, Clarice Parsons, N	Nnena Odim
9:00	Welcome / Introductions / Program Overview & Purposes / Working Online				
	Introduction	of particip	ants		
	Conflict and (Conflict St	yles (1-3)		
	Dispute Reso	lution Pro	cesses (1-5)	
	Mediation: goals and principles (1-8) / structure and stages (2-2)				
10:30	Break				
11:00	Co-Mediation simulation and discussion				
12:30	Lunch				
1:30	The Mediator	r's Introdu	uction (2-10)): Review and practi	ce of introductory remarks
	Setting the St	age:	Goals an	d skills of the initial jo	oint session (2-12)
	Goals & Skills of mediators' caucus (2-18)				
	On Role-Playing				
3:30	Break				
4:00	Role-play I and small groups discussions (break as needed)				
	Large group o	discussion	and wrap	ир	
6:00	End of Day 1				



Day 2	Wednesday,	May 8, 2024	9:00 AM to 6:00 PM	
Trainers / Coaci Maherali	hes: Chuck	Doran, Diana Chiang, Clarice Parsons, Josh Hoch	, Nnena Odim, Alnoor	
9:00	Welcome			
	Negotiation Co	ncepts and the Mediation Process (3-1)		
	Goals and skills	of the early and later private sessions (2-20, 2-25)	
10:30	Break			
11:00	Role-play II and small group discussions			
12:30	Lunch			
1:30	Role-play III and	d small group discussions		
	Role-play Debri	ief		
	Notetaking (4-2	20)		
3:30	Break			
4:00	Interactive Liste	ening Skills (4-1) / Asking Questions (4-2)		
	Wrap-up			
6:00	End of Day 2			



Day 3	Friday,	May 10, 2024	9:00 AM to 6:00 PM	
Trainers / Coac	hes:	Alnoor Maherali, Vicky Benn	Clarice Parsons, Josh Hoch, Robin DiGiammarino, et, Jim Duane, Peter Gorer, Mike Gildesgame, Carol rison, John Loughnane, Aaron Arzu, Elise Ramos	
9:00	Welcome / Q&A			
	Mediat	ion Skills Fishbowl: Positions to	Interests to Options	
10:30	Break			
11:00	Mediator Introductions			
11:10	Role Play IV (solo mediation) and small group discussions (break as needed)			
12:30	Lunch			
1:30	Role Play V (solo mediation) and small group discussions			
	Debrief			
	Solo ar	nd Co-mediation (4-24)		
3:30	Break			
4:00	Reaching Closure: Goals and skills of the final joint session (2-31)			
	Bias an	d Mediation (5-7)		
	Power	and Mediation		
5:40	Mid-Tr	aining Evaluations		
6:00	End of Day 3			



Day 4	Monday,	May 13, 2024	9:00 AM to 6:00 PM
Trainers / Coac		Doran, Diana Chiang, Clarice Parsons, Robin DiG rali, Vicky Bennet	iiammarino, Alnoor
9:00	Welcome		
	Mediation Der	monstration and Discussions (video)	
	Agreement Wi	riting (2-35)	
10:30	Break		
11:00	Role Play VI (b	reak as needed)	
12:30	Lunch		
1:30	Role-play VII a	nd small group discussions	
3:30	Break		
4:00	Dealing with D	ifficult Behaviors (4-15)	
	Next Steps (Pa	rt 1)	
6:00	Wrap-up / End	of Day 4	



Day 5	Wednesday, May 15, 2024	9:00 AM to 6:00 PM		
Trainers / Coaches: Chuck Doran, Diana Chiang, Clarice Parsons, Alnoor Maherali, Vicky Bennet				
9:00	Welcome / Agenda Review			
	Confidentiality and Mediator Liability (video) (6-1)			
10:30	Break			
11:00	Ethical Duties (6-17) and Ethical Dilemmas in Mediation (6-28)			
12:30	Lunch			
1:30	Role-play VIII / small group discussions (break as needed)			
3:30	Break			
4:00	Court Program Orientation / What Mediators Need to Know / Q8	kА		
6:00	Wrap-up / End of Day 5			



Day 6	Friday,	May 17, 2024	9:00 AM to 6:00 PM	
Trainers / Coaci	<i>hes:</i> Chu	ck Doran, Diana Chiang, Clari	ice Parsons, Nnena Odim	
9:00	Welcome / Agenda Review			
	Mediating O	online via Zoom – Part 1		
10:30	Break			
11:00	Mediating Online via Zoom – Part 2			
12:30	Lunch			
1:30	Role-play IX / small group discussions (break as needed)			
3:30	Break			
4:00	Next steps (Part 2) / State of the field / BIN / Mediation resources (8-1)			
4:45	Final evaluations / Closing			
5:15	Virtual Rece	ption		
6:00	Conclusion			